



# West Belconnen/Parkwood Cross Border Agency Forum Outcomes report

**Client:**  
Riverview Projects (ACT)

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## Introduction- history of consultation

This report summarises the history of consultation with government agencies about the proposed urban development at West Belconnen and Parkwood, leading up to and including the Cross Border Agency Forum held in March 2016. The report also provides an overview of the discussions and outputs from the Forum.

Since 2007 Riverview Projects has been consulting with relevant government agencies on the proposed urban development, commencing with the ACT Land Development Agency. Preliminary discussions commenced with Yass Valley Council in 2009 and with the NSW Department of Planning and Infrastructure in 2010. These discussions included the examination of principles and approaches to ownership and operation of local infrastructure and services.

In June 2013 the ACT Government announced that an agreement had been reached with Riverview Projects (ACT), to facilitate the planning and development West Belconnen and Parkwood. Extensive engagement with key agencies in both jurisdictions was undertaken prior to this announcement. This included the NSW Department of Premier and Cabinet and the Office of Environment and Heritage and the ACT Chief Minister's Directorate.

In November 2013 a three day planning and design forum (PDF) was held. The PDF was an interactive series of workshops which combined the skills and experience of technical experts from the ACT and NSW Governments and a broad range of consultancies, government decision makers and key community representatives. The PDF sought to resolve project challenges and explore design options that reflect the West Belconnen/Parkwood sustainability vision. The preliminary draft West Belconnen/Parkwood Master Plan was developed at the PDF with significant input from Government agencies and Yass Valley Council.

From November 2013 to November 2015 when the ACT Government approved the rezoning of West Belconnen, a significant amount of engagement continued with ACT Government Directorates including the Environment and Planning Directorate, Territory and Municipal Services and ICON water. Extensive engagement with Yass Valley Council was also undertaken in the lead up to the submission of the Planning Proposal in June 2014. This engagement refined the principles and approach to local infrastructure and service provision outlined in the planning proposal.

In April 2015 the NSW Department of Planning and Environment issued the Gateway Determination. This heralded a new phase in the engagement process with Government agencies in both jurisdictions.

From August 2015 discussions were held with senior staff from across NSW agencies to canvas a range of options for service delivery, identify if there were preferred options and possible timing and next steps, and funding mechanisms.

From January 2016 a series of meetings with NSW Government agency representatives confirmed the outcomes of the post gateway discussions and in some cases highlighted additional options. The options were tested with senior representatives from across the ACT Government Directorates in the lead up to the Cross Border Agency Forum, which helped to ensure informed discussion at the Forum.

# Overview of the Cross Border Agency Forum

The Cross Border Agency Forum, a requirement of the Gateway Determination, was held on 16 March 2016 with representatives from across the NSW and ACT Governments and Yass Valley Council (Appendix 1).

The purpose of the Forum was to:

- » Outline the proposed scope and timing of Parkwood development in the Yass Council area
- » Discuss the proposed approach and framework for infrastructure and service delivery, including associated funding arrangements
- » Test whether the proposed approach is practicable and identify matters which require further resolution

Immediately: before report to NSW Department of Planning and Environment in April and public exhibition

Short to medium term: leading up to construction in 2032.

Following an optional site inspection of the 1600 hectare West Belconnen/Parkwood development site, participants at the Forum were provided with an overview of the project and the planning process as well as the updated ACT-NSW Memorandum of Understanding on Regional Collaboration. The NSW Cross Border Commissioner highlighted that the 2016 MoU will continue to progress work on issues in the 2011 MoU and emerging issues. The MoU will be action focussed, with an annual action plan and include a conflict resolution methodology.

An overview of the proposed infrastructure and service delivery framework was then provided by project team members, including the principles and options for service and infrastructure delivery and funding and timing of review points and resolution of preferred options.

Intensive workshop sessions followed the presentation. Three concurrent sessions were held with attendees participating in the appropriate sector specific workshop. The three sector based discussions were:

- » Municipal and local government services; Resource and Environmental Management; Utilities
- » Emergency Services and Police
- » Human Services and Health.

A copy of the agenda is at Appendix 2.

The workshops were designed to test the framework and approach and were guided by a series of questions:

- » Is the approach practicable?
- » Are the proposed next steps and timing appropriate?
- » Are there comments on funding?
- » What issues require further work to finalise the report for NSW DPE?

The workshops commenced by reviewing the proposed principles guiding planning of services and infrastructure (Appendix 3).

They then moved onto examining the draft approach for each service or type of infrastructure (Appendix 4)

# Cross Border Forum Outcomes

## Review of the principles guiding planning of services and infrastructure

The principles that were tested are at Appendix 3.

All three sector groups were generally satisfied with the proposed principles.

It was suggested that the first principle for state and territory service provision be amended to recognise emerging arrangements as follows:

“Recognise existing and *emerging* Commonwealth, State and Territory service provision and financing agreements”. This inclusion is particularly relevant given the range of reforms that are currently and will continue to take place.

There were four suggested additions to the principles, to include:

- » A principle that promotes a consumer centric service and complaints model
- » A principle(s) to cover the framework for non-government service providers. This principle(s) should address non-government utility providers (e.g. telcos, ACTEWAGL) and human service providers (NGOs)
- » A principle related to service and infrastructure standards for State and Territory service provision (similar to those principles related to local service provision)
- » A principle that needs based planning should inform service provision

## Testing of suggested timing

The approach to timing was summarised during the presentations as follows. More detailed information specific to each service was tested in the sector workshops as per the summary at Appendix 3.

### Next steps and timing – approach

- » Apply principles
- » Confirm adequate certainty in 2016
- » Confirm likely directions while maintaining flexibility – keep testing and be open to new government directions
- » Keep working on better than ‘business as usual’
- » Review service delivery proposals and government policy directions generally in 2020 then 2 -5 years prior to construction
- » Service delivery decisions linked to planning approvals and MOU framework

In the majority of cases a review of the infrastructure and services framework in 2020 was supported. However, participants highlighted that if the development in Parkwood commences earlier than

anticipated or the ACT development proceeds at a faster rate than anticipated, then this review should be brought forward. Revised suggested wording was:

Progress of the development should be monitored with the review to occur in 2020 or prior to the commencement of stage 2 of the development, whichever is the earlier.

With the exception of a number of areas requiring earlier confirmation of options, or legislative/regulatory changes to pursue a 'better than base case' option, two to five years prior to the construction commencing in Parkwood was regarded as an appropriate time for options to be confirmed and details resolved.

Mapping of the pathway for resolution should commence five years before crossing the border.

## Testing of options and approach: Municipal/Local government services, Resource and Environmental Management, Utilities

Key points from the sector discussions are summarised here with more detail in Appendix 5.

### Utilities

#### Water

Detailed discussions have occurred and are ongoing between ICON and Riverview Projects. These discussions have identified a number of matters that are being worked through.

There were few or no perceived issues for ICON being a bulk water supplier. One issue that requires resolution is related to the Murray-Darling Basin Sustainable Diversion Limit (SDL) and whether Parkwood's water would be from the ACT's or NSW SDL allocation. The ability of ICON to supply water across border from the Googong Dam, outside of the current Queanbeyan water supply agreement, was also raised.

A key issue if ICON is to become the retail water supplier is the pricing and regulatory regime. ICON expressed a strong preference for dealing with only one pricing and regulatory framework, namely the ACT.

There was some later discussion and a need for clarification about which matters need resolution before ICON can with certainty be regarded as the bulk water supplier as compared to the retail supplier. On the one hand there was a view that the above matters do not require resolution now to have certainty of bulk water supply, while an alternate view was also raised. This clarification is required to provide adequate certainty prior to the updated services and infrastructure report being provided to DPE.

#### Gas and Electricity

ACTEWAGL were not present at the workshop. Further discussions with ACTEWAGL will be held.

#### Local service delivery

Overall, the proposal that the ACT Government be contracted to provide most local government services was considered practicable and the proposed financial arrangements feasible in principle, based on rating income aligned with ACT rather than NSW rates.

A review of the full suite of regulatory services that Yass Valley Council are required to provide should be mapped against those provided by Access Canberra in 2020. This could assist with the identification of any gaps and inconsistencies and further services that Access Canberra could deliver on behalf of the NSW Government or Yass Valley Council.

A new issue raised was the power of entry and inspection by ACT staff and the system of penalty infringement notices that would apply – these were nominated for detailed assessment in 2020.

One preferred option identified as requiring further consideration related to local planning – development assessment, determination and certification. The preferred option - that ACT Government staff assess the development application while Yass Valley Council determine the application- raised some concerns from both ACT and NSW agencies e.g. about the presentation of appeals before the NSW Land and Environment Court, administration of development assessment including referrals, and other matters. The forum requested that the base case option- for Yass Valley Council to provide both assessment and determination - be revisited, with both options tested in 2020 or earlier.

### **Natural Resources and Environmental Management**

It was reported that further feasibility work on the proposed Conservation Trust is currently being progressed. Participants at the workshop requested that this work includes an examination of the regulatory approach to be applied on both sides of the border and the respective strengths and merits.

This work should preferably be undertaken prior to the planning proposal going on public exhibition.

## **Testing of options and approach: Emergency Services and Police**

### **Policing**

The proposed approach for policing the Parkwood community was a significant focus of this sector workshop. Participants, both the police present and other emergency service representatives, agreed that any of the four proposed policing options would work.

The buffer zone was the preferred way forward as, in the view of participants it provides the most certainty with clear operating principles.

If this model is to be pursued post rezoning, a review of what supporting legislative/regulatory/policy changes are needed should be undertaken in the medium term in advance of residential development in NSW.

### **Emergency Services**

The proposed approach for emergency services was considered practicable and logical.

Participants in the workshop agreed that the existing cross border Emergency Management Committee should have a standard agenda item to identify and discuss the issues arising from the Parkwood development. These discussions could be assisted through the provision of population threshold information.

Currently there are formal and informal agreements in place (MoUs) related to cross border emergency management. These will need to be reviewed and strengthened over time and broadened to address the issue of payment for services.

## **Testing of options and approach: Human Services and Health.**

The extensive amount of reform that is underway across most parts of the human services and health sector was highlighted as a complexity in locking down preferred service delivery options at the present time. This includes child protection and health services.

### **Community Services**

Many areas of the sector (e.g. disability, aged care, community bus services, social housing (in NSW)) are moving towards a more consumer centric approach. By the time the Parkwood development commences, consumers will be able to determine their service provider of choice. Service providers will mostly be from the non-government sector. Participants agreed that this is an area that should be reviewed in detail closer to the development crossing the border.

Participants identified the need to consider a broader range of community services than those in the table provided. This included home living support services for example. This may be delivered by the Council or the NGO sector and are typically funded by State/Territory and the Commonwealth Government.

### **Child protection**

There is significant ongoing reform in child protection and a current enquiry in the ACT into child protection that includes a review of cross border information exchange.

At this stage there is no clear preferred option in relation to child protection. The options discussed include current arrangements, with NSW FACS providing the services from Queanbeyan and/or Yass with potential support from ACT agencies on Joint Investigation Response Teams as appropriate or more recently, the ACT government being the service provider. If the ACT Government was to provide child protection services there were questions regarding which jurisdictions laws would apply. There were also concerns about the implication for information exchange particularly between schools if the ACT provided child protection services at Parkwood and vulnerable families then moved to other parts of NSW.

The provision of child protection services can be resolved closer to the development crossing the border.

### **Education**

Participants identified the need to broaden the focus of schools to education. This would capture not only school education but also vocational education, regulation of non-government schools and childcare facilities, and home education.

In relation to schools, ongoing discussions are required to resolve the preferred service delivery mechanism. NSW Department of Education has indicated it will provide a p-12 school as a base case. The NSW school however will be tied to population thresholds being achieved (1000 students before a primary school is constructed, 2000 for a high school). By the time these thresholds are achieved patterns of school attendance may be established at least for some families (i.e. start school in the ACT and finish school in the ACT).

The option of NSW constructing the school with the ACT Government operating the school using the ACT curricula was rejected on precedence grounds.

The option most likely to be preferred by Parkwood residents that Parkwood children have guaranteed access to ACT schools remains a valid option with both jurisdictions indicating that it is practicable.

The timing for decision making is important. Negotiations regarding the option of all Parkwood students having guaranteed access into ACT schools should be finalised by 2020 to allow for appropriate design of the new ACT Government school planned for Parkwood Road (ACT), and design of roads, paths etc. to support the schools as well as communication to families.

In the short term it was noted that a school site will be retained in Parkwood (p-12) and a draft Planning Agreement prepared.

### **Health**

In relation to hospital services, participants agreed that Parkwood residents would attend one of the hospitals in the ACT and that funding would be via the Commonwealth/NSW/ACT Government agreements.

The provision of community health services was more complex due to the different service standards and types of services in both jurisdictions. The options discussed were ACT provision of community health, NSW provision of community health outreached from Yass or Queanbeyan and potentially located in the community hub (in the ACT side of the development), or a standalone NSW community health service when the population reached a critical threshold.

Funding for the community health care is complex. It is a mix of activity based funding and block funding. The block funding typically relates to special programs e.g. domestic violence. There is also significant variability related to the cost of services in each jurisdiction.

Additional work to inform the decision of preferred community health provider is required post rezoning and ideally prior to the design of the proposed community hub on the ACT side of the border.

## Conclusion

The Cross Border Forum was well attended with representatives from across a broad range of ACT and NSW Government agencies and Yass Valley Council. The workshop discussions were highly constructive and helped to ensure a common understanding of the proposed approach and framework for infrastructure and service delivery in Parkwood.

The framework has been designed to provide adequate certainty to the NSW Government that services and infrastructure can be provided to the Parkwood community to enable the rezoning of Parkwood in 2016. It has also been designed to provide for flexibility given likely changes in government policies prior to the development commencing in 2032. This concept was supported by participants at the Forum.

Participants agreed that a review of the framework in 2020, or before commencement of stage 2 of the development whichever is earlier, was timely and that the majority of options should be confirmed and details resolved closer to the development crossing the border. Additional work in the short term, prior to resubmitting the planning proposal to the NSW Department of Planning and Environment, is required in relation to water supply and the regulation of the Conservation Corridor in NSW.

School education and community health will require a greater level of resolution by 2020 as there are likely to be infrastructure implications related to these services.

Refer to summary table in Appendix 5 for more detail about issues raised.

# Appendices

Appendix 1: Attendees at the Cross Border Agency Forum

Appendix 2: Cross Agency Forum Agenda

Appendix 3: Principles guiding planning of services and infrastructure

Appendix 4: Parkwood - summary of draft approach for key infrastructure and services - March 2016

Appendix 5 Actions arising from the Cross Border Forum

# Appendix 1: Attendees at the Cross Border Agency Forum

Attendees are recorded below in their workshop groupings.

## Emergency Services/Police

**Facilitating and recording:** Ross O'Shea, Hannah Bubb

**DPE:** Graham Judge

**Riverview team:** Mick Palmer

Agency	Name	Position
NSW SES	Colin Malone	Southern Highlands Region Controller
NSW Fire and Rescue	Steven Hayes	Superintendent Zone Commander Regional South 2
NSW Ambulance	Mark Gibbs	Zone Manager
Office of Emergency Management   NSW Department of Justice	Mandy Moore	Senior Manager, Resilience Strategy and Coordination Resilience and Planning
NSW RURAL FIRE SERVICE	Superintendent Nick Turner	Regional Operations Manager South
NSW Police	Superintendent Rod Smith	Local Area Commander Queanbeyan Command
NSW Police	Superintendent Chad Gillies	LAC Hume Command
NSW Police	Maria Montgomery	Hume Command
Cross Border Commissioner (NSW DPI)	James McTavish	Cross Border Commissioner
Justice & Community Safety Directorate	Julie Field ,	Executive Director Legislation, Policy & Programs
Fire & Rescue	Mark Brown	Chief Officer
Rural Fire Service	Joe Murphy	Chief Officer
State Emergency Service	Conrad Barr	Chief Officer
Australian Federal Police	Cathy Garassick	
Emergency Services Agency	David Foot	Risk and planning executive director.
Chief Minister, Treasury and Economic Development Directorate	Sara Burns	Senior Manager Strategic Policy and Cabinet
Land Development agency	Tom Gordon	Executive Director
Yass Valley	Liz Makin	Planning

## Human Services and Health

**Table facilitator and recorder:** Roz Chivers, Mark Grayson, Sophie Efkarpidis

**DPE:** Deanne Frankel

**Riverview team:** Alan Morris

Agency	Name	Position
Southern NSW Local Health Services	Jacinta George	
Southern NSW Local Health Services	Zoe Harris	Manager Health Service Planning
NSW Department of Education	Matthew Brown	Director, Public Schools NSW
NSW Department of Education	Carolynne Merchant	Director Public Schools NSW, Southern Tablelands Network
NSW Department of Education	Cameron Judson	Senior Asset Planner
NSW Ministry of Health	Jacqui Bell	
NSW Department of Premier and Cabinet	Heidi Stratford	Regional Coordinator, Illawarra South East
Cross Border Commissioners Office	Caroline Machattie Smith	
Education Directorate	David Jones	Senior Manager Planning and Performance
Community Services Directorate	Leanne Power	Director Business and Capital Housing & Community Services
Community Services Directorate	Melanie Saballa	Director Service Strategy
Yass Valley	Cathy Campbell –	Manager of Community Development
Yass Valley Business Chamber/Riverview	Michael Pilbrow	
Neighbour	Gib Moore	

## Utilities; local/ municipal services; land management

**Facilitation and recording:** Kim Anson, Dan Stewart, David Workman

**DPE:** Brett Whitworth

**Riverview team:** Alan Trigillas, Lindsay Taylor, Tony Carey

Agency	Name	Position
Roads and Maritime Service	Maurice Morgan	
Territory and Municipal Services	David Roulston	Director Asset Management and Information Services
Territory and Municipal Services	Neil Pincombe	
Territory and Municipal Services	Paul Peters	Infrastructure Roads and public transport
Territory & Municipal Services	Darwin Zeta	
Icon water	Alison Pratt	
Icon water	Teresa Morey	
Icon water	Joy Yau	
Access Canberra	Brett Phillips	
Environment and Planning Directorate	Gary Rake	Deputy Director General – Planning
EPD	Helen McKeown	Conservator
EPD	Matt Kendall	Manager of catchment management and water policy
ACT Government Solicitor	Brendan Ding	Special Counsel - Land and Property Development
Yass Valley	Chris Berry	Director of Planning

David Maxwell, Brian Elton,

## Apologies

Agency	Name	Position
NSW SES	Joanne Humphries	Southern Highlands Deputy Region Controller
Australian Federal Police	Gregory O’Ryan	
ACT Education Directorate	Craig Jones	
ACT Health	Ross O’Donoughue	
ACT Chief Minister, Treasury and Economic Development Directorate	Geoffrey Rutledge	Executive Director, Strategic Policy and Cabinet
ACT Chief Minister, Treasury and Economic Development Directorate	Kathy Goff	
ACT Territory and Municipal Services	Kark Cloos	Manager, Strategic Planning and Development Roads ACT
Australian Federal Police	Peter Kuhnke	
Australian Federal Police	Anthea Healey	
NSW Department of Justice	Fergus O’Connor	Deputy Secretary
Southern NSW Local Health Service	Nadine de Villa-Le	Director of Finance
Southern NSW Local Health Service	Anne Lyons	Acting Chief Executive Officer
Southern NSW Local Health Service	Louise Dever	Director of Community Health
NSW Family and Community Services	Jill Herberte	Regional Director
ACT Chief Minister and Economic Development Directorate	Ben Ponton	Deputy Director General
ACT Chief Minister and Economic Development Directorate	Karen Doren	
NSW Rural Fire Service	Ken Hall	
ACT Territory and Municipal Services	Tony Gill	
South East Local Land Service	Derek Larsen	General Manager
NSW Office of the Environment and Heritage	Allison Treweek	
ACT Emergency Services Agency	Commissioner Dominic Lane	
NSW Treasury	Mathew Roberts	A/Deputy Secretary
NSW Office of Emergency Management	Rachel Nibbs	
NSW SES	Cherie Nibbs	
ICON water	Amanda Lewry	
ACT Community Services Directorate	Maureen Sheehan	Executive Director, Housing and Community Services
Yass Valley Council	David Rowe	General Manager

## Appendix 2: Cross Agency Forum Agenda

<b>Project</b>	Outcomes report	<b>Date</b>	6274 3301
<b>Venue</b>	Roz Chivers	<b>Time</b>	roz@elton.com.au
<b>Purpose</b>	<ul style="list-style-type: none"> <li>» To outline the proposed scope and timing of the Parkwood development in the Yass Valley Council area</li> <li>» To discuss the proposed approach and framework for infrastructure and service delivery, including associated funding arrangements</li> <li>» To test whether the proposed approach is practicable and identify any matters which require further resolution</li> </ul>		

Time	Item	Lead
9.00am	1. <b>Registration</b> and refreshments for attendees of the site inspection	
9.30am	2. <b>Site inspection</b> (optional)	
11.30am	3. <b>Registration</b> ( new arrivals)	
11.45am	4. <b>Introduction</b> <ul style="list-style-type: none"> <li>» Welcomes</li> <li>» Purpose of forum</li> </ul>	Facilitator Yass Valley Council NSW Department Planning and Environment
11.55am	5. <b>Overview of project</b> <ul style="list-style-type: none"> <li>» Location, size and timing</li> <li>» Consultation and planning process in ACT and NSW</li> <li>» NSW Gateway Determination Requirements</li> </ul>	Riverview Projects  ACT Government
12.15pm	6. <b>ACT NSW MOU</b> Current and proposed MOU - context for a cross border project	NSW Cross Border Commissioner
12.30pm	7. <b>Light lunch</b>	

1.00pm	8. <b>Infrastructure and service delivery framework</b>	Riverview Projects
	<ul style="list-style-type: none"> <li>» Background</li> <li>» Consultation process</li> <li>» Overview of principles and options</li> <li>» Summary of proposed framework and approach <ul style="list-style-type: none"> <li>&gt; key elements</li> <li>&gt; timing of review points for resolution of detail and finalisation of preferred options</li> </ul> </li> </ul>	
1.30pm	9. <b>Testing the framework and approach</b>	Table facilitators
	<ul style="list-style-type: none"> <li>» Introduction to sector workshop sessions</li> <li>» Key questions <ul style="list-style-type: none"> <li>&gt; Is the approach practicable?</li> <li>&gt; Are the proposed next steps and timing appropriate?</li> <li>&gt; Are there comments on funding?</li> <li>&gt; What issues require further work to finalise the report for NSW DPE?</li> </ul> </li> </ul>	
2.50pm	10. Afternoon tea	
3.10pm	11. <b>Continuing to test the approach</b>	Table facilitators
	<ul style="list-style-type: none"> <li>» Cross sector testing</li> <li>» Reviewing funding arrangements</li> </ul>	
3.45pm	12. <b>Report back and summary</b>	Table facilitators
4.20pm	13. <b>Next steps</b>	Facilitator
	<ul style="list-style-type: none"> <li>» Timing</li> <li>» Final consultations if required before completing report</li> </ul>	
4.30pm	14. <b>Close</b>	Yass Valley Council Facilitator

## Appendix 3: Principles guiding planning of services and infrastructure

### **Look and feel**

- Achieve the look and feel of a borderless community wherever possible.

### **Local service provision**

- Establish the same or similar service levels for local services in the ACT and NSW parts of the development.
- Implement the same or similar infrastructure standards in the ACT and NSW parts of the development wherever possible.
- Set local government rates and charges at an adequate level to cover the costs of local services and infrastructure maintenance and renewal in the long term.
- Recognise that if provided by ACT service providers, user charges for water, sewer, gas and electricity service provision in Parkwood will seek to recoup costs at levels comparable to ACT charges.
- Ensure service provision into Parkwood from the ACT has no detrimental impact on service delivery in the ACT.
- Use existing legislative opportunities to maximise options for delivery of local services into Parkwood by ACT Government and other providers.

### **State and Territory service provision**

- Recognise existing Commonwealth, State and Territory service provision and financing agreements.
- Build on existing cross agency MOUs and operational arrangements which already deliver coordinated NSW and ACT government services across the border for policing, emergency services and human services.
- Build on and where needed further formalise engagement and dispute resolution procedures between governments related to operational MOUs, guided by the governance approach in the overarching MOU.
- Use the framework of the overarching MOU between the ACT and NSW Governments to engage further, finalise arrangements and resolve potential and actual disputes to support service access and delivery.

### **Timing**

- Review service delivery proposals and government policy directions that impact cross border service delivery decisions in 2020 then every two to five years before construction commences in NSW, providing both continuing certainty that development can be serviced and flexibility about the preferred service delivery option.
- Use existing legislation and MOUs as a foundation for service delivery.
- Continue to explore opportunities created by legislative reform directions and change, should authorities agree this is desirable and in keeping with continuous improvements to cross border service delivery more generally.

## Appendix 4: Parkwood - summary of draft approach for key infrastructure and services - March 2016

### Summary of proposed service approach in NSW including next steps and timing

Key infrastructure and services	Summary of preferred delivery in NSW <sup>^</sup>	Recurrent funding source	Next step*	Timing on next step*
<b>Local services</b>				
<b>Abandoned vehicles regulation</b>	ACT Government	Rates income and fines	Confirm option and resolve details	2 years in advance
<b>Community strategic planning</b>	Yass Valley Council	Rates income	Resolve details	2 years in advance
<b>Companion animals management</b>	ACT Government	Rates income and user charges	Confirm option and resolve details, including amendment to regulation if required	2 years in advance
<b>DA assessment</b>	ACT Government	Rates income and user charges	Confirm option and resolve details	2 years in advance
<b>DA determinations</b>	Yass Valley Council	Rates income and user charges	Confirm option and resolve details	2 years in advance
<b>Development certification</b>	ACT Government or ACT service provider	User charges	Confirm option and resolve details	2 years in advance
<b>Food shop regulation</b>	ACT Government	User charges	Confirm option and resolve details	2 years in advance
<b>Illegal dumping regulation</b>	ACT Government	Rates income and fines	Confirm option and resolve details, including amendment to regulation if required	2 years in advance
<b>Parking regulation</b>	ACT Government	Fines and user charges	Confirm option and resolve details, including legislative position	2 years in advance
<b>Parks and open space maintenance</b>	ACT Government	Rates income	Confirm option and resolve details	2 years in advance
<b>Private pool inspections</b>	ACT Government or 'authorised authority'	Rates income and user charges	Confirm option and resolve details regarding necessary administrative action	2 years in advance
<b>Public health inspections, including hairdressers</b>	ACT Government	Rates income and user charges	Confirm option and resolve details, including legislative position	2 years in advance

Key infrastructure and services	Summary of preferred delivery in NSW <sup>^</sup>	Recurrent funding source	Next step*	Timing on next step*
<b>Rate setting and collection</b>	Yass Valley Council	Rates income	Confirm rating related to servicing costs	2 years in advance
<b>Roads and footpaths maintenance</b>	Contracted by Yass Valley Council to ACT Government	Rates income	Confirm option and resolve details	2 years in advance
<b>Waste collection and recycling</b>	Contracted by Yass Valley Council to ACT Government	User charges	Confirm option and resolve detail	2 years in advance

<sup>^</sup> Note: direct service delivery by Yass Valley Council is an option for all local services

Key infrastructure and services	Summary of service delivery options (preferred option in bold, if determined)	Recurrent funding source	Next step*	Timing on next step*
<b>State and Territory Services</b>				
<b>Ambulance</b>	Options <b>1. ACT Government from Aranda or Charnwood</b> 2. NSW Government	User charges and possible subsidies	Confirm preferred option and associated subsidies	2-5 years in advance
<b>Child protection</b>	Options 1. Similar to current approach » NSW Government from Yass or Queanbeyan » Joint Investigation Response Team from ACT and NSW 2. ACT government	NSW Government NSW and ACT governments as per existing arrangements for joint investigations	Review approach with agencies based on government policy directions	2021 then every 2 years until homes occupied
<b>Community bus services</b>	<b>Belconnen Community Services</b>	Commonwealth funding and user charges	Monitor outcomes of community transport reforms	2-5 years in advance
<b>Community health</b>	Options 1. ACT Government from: » existing sites, or » a new service site within community hub 2. NSW government from sites as outlined above	Funding as per Commonwealth/State Government agreement	Confirm preferred approach early for planning purposes	2017
			Step through each service type and confirm provision arrangements	2-5 years in advance

Key infrastructure and services	Summary of service delivery options (preferred option in bold, if determined)	Recurrent funding source	Next step*	Timing on next step*
Community services	<b>Private sector and non government sector provision</b>	Community development position funded by Riverview Projects. Ongoing community services funded by State and Commonwealth Government	Review situation to understand likely provision- reform directions suggest funding will be linked to consumers	2-5 years in advance
Fire and rescue services	<b>ACT Government, consistent with the current or an enhanced MOU</b>	From 1 July 2017 the NSW government will introduce an emergency services property levy to be collected by councils, along with rates, on behalf of the NSW government. This will replace current funding arrangements.	Monitor outcomes of NSW funding changes  Desk top exercise	2018  2-5 years in advance
Gas and electricity services	<b>Owned and supplied by ACTEWAGL</b>	User charges	Resolve details	2 years in advance
Hospitals	<b>Canberra Hospital and Calvary Bruce Hospital (ACT) as per likely consumer choice</b>	Funding as per Commonwealth/State Government agreement	Monitor ongoing health agreements and associated financial arrangements	2-5 years in advance
Natural resources and environment management	Management framework provided by the establishment of the Conservation Trust. 1. Service delivery entirely by Conservation Trust 2. Service delivery by Trust and others	Funding will be a combination of: - levy on land sold - commercial activities operated by the Trust	Work has been scoped between Riverview and OEH to develop next level of detail about Conservation Trust	2016/17
Policing	Options 1. ACT and NSW police via existing Special Member model, with administrative enhancements 2. Option 1, plus joint patrols 3. Cross border justice scheme model, currently in place in border areas of South Australia, Northern Territory and Western Australia 4. Buffer zone option – a new model with ACT laws operating in Parkwood	A detailed feasibility assessment and new financial arrangements between ACT and NSW governments would be required for buffer zone option  No special financing arrangements anticipated for other options	ACT and NSW governments to discuss options, including buffer zone, and reach agreement on preferred direction	2017/18
Public bus transport	Options 1. Private operator in the region (Qcity Transit) 2. <b>ACT Government (ACTION)</b>	User charges	Review and outstanding issues related to public transport provision eg industrial	2-5 years in advance

Key infrastructure and services	Summary of service delivery options (preferred option in bold, if determined)	Recurrent funding source	Next step*	Timing on next step*
<b>Rural fire services</b>	Options 1. Provision of service from Wallaroo Road with the unit crossing Ginninderra Creek. <b>2. Service provided by the ACT.</b> A MoU between the two jurisdictions similar to the one used for Jervis Bay Territory would be an effective mechanism.	From 1 July 2017 the NSW government will introduce an emergency services property levy to be collected by councils, along with rates, on behalf of the NSW government.	Monitor outcomes of NSW funding changes. Risk planning	2018  From 2016, updated every 5 years
			Resolve option and confirm detail	2-5 years in advance
<b>Schools</b>	Options 1. Access for NSW residents to ACT schools 2. NSW Government to construct a school, potentially from P-Yr 12, with NSW or ACT curricula	New access arrangements and possibly financing arrangement would be required between ACT and NSW Governments. This could be in the form of recurrent funding (potentially via the Grants Commission). MOU to set framework for negotiations	Resolve preferred option and associated financial arrangements	2020
<b>State emergency services</b>	Options 1. Provision of services from NSW (Yass, Goulburn or Queanbeyan) <b>2. Provision of services from the ACT, consistent with the current or an enhanced MOU</b>	From 1 July 2017 the NSW government will introduce an emergency services property levy to be collected by councils, along with rates, on behalf of the NSW government.	Test option in desk top exercises	2-5 years in advance or earlier if Ginninderra Falls open early
<b>Water and sewerage services</b>	Options 1. Bulk water supply by ICON, Yass Valley Council is retail supplier <b>2. Service owned and supplied by Icon</b>	User charges	Options examined in detail and early in principle decision	Early- mid 2016

-  Municipal and Local Government Services, Resource and Environmental Management, Utilities
-  Emergency Services and Police
-  Human Services and Health.

## Summary of proposed infrastructure: type, capital funding and preferred ownership

Infrastructure type	Funded by	Preferred Owner
<b>Local infrastructure</b>		
Parks and open space	Riverview Projects	Yass Valley Council
Roads, footpaths, stormwater infrastructure, kerb and guttering, bus stops	Riverview Projects	Yass Valley Council
<b>State and Territory infrastructure</b>		
Gas and electricity infrastructure	Riverview Projects	ACTEWAGL
Water and sewerage infrastructure	Riverview Projects	Icon Water
School ( if required in NSW)	Land - Riverview Projects Construction - NSW Government	NSW Government
Community hub ( located in ACT servicing ACT and NSW)	Land – Riverview Projects Construction – Riverview Projects	ACT government or non government organisation

## Appendix 5 Actions arising from the Cross Border Forum

The following table outlines proposed actions to address issues that were raised at the cross border agency forum.

Action	Timing
Update principles to include additional principles suggested at the Forum	Immediate (i.e. before report to NSW Department of Planning and Environment in April and public exhibition)
Update the service and infrastructure options tables based on information from the Forum	Immediate
Ensure local services options table is clear which services are proposed to be contracted from Yass Valley Council to the ACT government	Immediate
Determine which Sustainable Diversion Limit (ACT or Murrumbidgee) applies to bulk water for Parkwood	Immediate
Resolve issue related to cross border supply of water under the Googong Dam Act	Immediate and ongoing – develop pathway if required
Review the regulatory situation that applies to the Conservation Corridor in both jurisdictions	Immediate
Review of preferred options for development assessment and determination	Immediate
Follow up with ACTEWAGL re supply of electricity and gas to Parkwood	Immediate and ongoing
Provide traffic modelling to Roads and Maritime Services	Immediate
Update the community services service category to better reflect the various categories of services	Immediate
Broaden the schools service category to education to include other aspects such as regulation of home schooling, non-government schools	Immediate
Retain site for a p-12 school in Parkwood and incorporate in a planning agreement	Immediate
Organise Local Government services financial modelling – overview briefing with TAMs representatives.	April – mid 2016: to be determined in consultation with TAMs

Action	Timing
Organise workshop with TAMs representatives regarding standards e.g. design, maintenance	April- mid 2016: to be determined in consultation with TAMS
Parkwood to become a standing agenda item on the Cross Border Emergency Management Committee agenda and the Regional Emergency Management Committee agenda	2016 onwards
Detailed examination of community health funding and service categories to assist with the determination of preferred approach and inform design of multipurpose community hub	2017
Progress discussions about the potential for a buffer zoning Policing model if the Governments have an appetite for this model	2017-18
Resolve preferred option for schools in Parkwood, to allow for consideration in the design of the new ACT school (if required) and appropriate road access planning	2019
Review of draft framework for service and infrastructure delivery	2020 or prior to the commencement of stage 2 of the development, whichever is the earlier.
Consider pricing and regulatory regime for retail water supply	2020 or prior to the commencement of stage 2 of the development, whichever is the earlier.
Review power of entry for ACT officers delivering services and infrastructure in Parkwood.	2020 or prior to the commencement of stage 2 of the development, whichever is the earlier.
Map regulatory services – ACT regulation and NSW regulation (local and state)	2020 or prior to the commencement of stage 2 of the development, whichever is the earlier.
Map the pathway for final resolution of options	Five years before crossing the border.
Review process for issue of penalty infringement notices, fines etc.	Three years before crossing the border
Review the various cross border emergency management Memorandums of Understanding; determine whether any enhancements required	Three years before crossing the border
Review governance arrangements for Parkwood	Three years prior to crossing the border
Yass Valley Council to have input to community development projects	Two years prior to crossing the border and ongoing
Identify communications requirements and complaints management arrangements for service delivery	Two years prior to crossing the border and ongoing



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